

Its All in the Design: The Importance of Making Courses Legally Accessible

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ROSE & SMITH ASSOCIATES

PORT ARANSAS, TX



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Session Objectives

Identify the major access issues in online learning common to most findings by the U.S. Dept. of Education's Office for Civil Rights

Describe policies to help institutions ensure online courses are accessible to people with disabilities

Describe at least 5 different design features that will help ensure online courses are accessible

Are you from one of these institutions?

Arizona State New York University Penn State Florida State University University of Montana Grand Rapids Community College South Carolina Technical College Lockhart ISD **Puerto Rico Department of Education Chandler Unified School District Michigan Department of Education** Louisiana Tech University **Crowley ISD Virtual Community School of Ohio** South Carolina Virtual Charter **Schools** University of Montana-Missoula -**Manchester School District U. Cincinnati Youngstown State U University of Phoenix Oakland Community College New Horizons Charter Academy**

Why are you here?

Accessibility Quiz

- 1. Who is your institution's Section 504 Coordinator?
- 2. Who is your institution's ADA Coordinator?
- 3. Does your institution require courses to meet your quality standards in order for the course to be offered?
- 4. Does your course review include all the course's external links?
- 5. Does your institution include an accessibility check for all technology purchases?
- 6. Has your institution done an accessibility audit of the institutional website(s)?

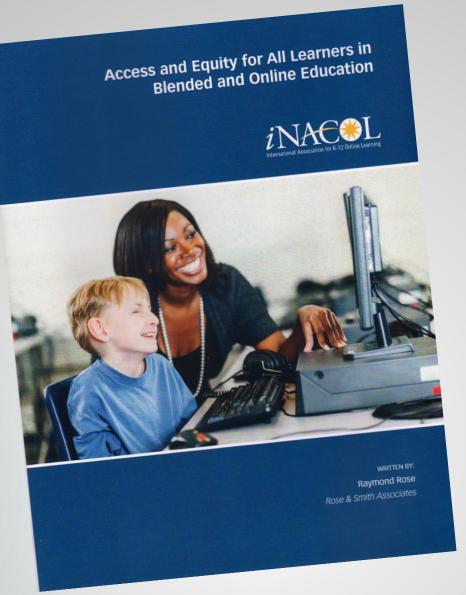
Ray's Background

K-12 teacher, curriculum coordinator, counselor, administrator

- **Civil Rights Specialist/Manager**
- Virtual High School designer/manager
- 2007 1st publication access and equity in online education
- Faculty, Instructional Technology and Distance Learning Coordinator, Huston-Tillotson U.

Technical Working Group, Center on Online Learning and Students with Disabilities

Author: (2014) Access and Equity for All Learners in Blended and Online Education



http://www.inacol.org/resource/access-and-equity-for-alllearners-in-blended-and-online-education/



U.S. Department of Education Office for Civil Rights

OCR's Operational Definition

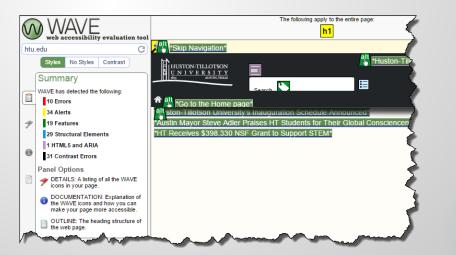
"those with a disability are able to acquire the same information and engage in the same interactions — and within the same time frame — as those without disabilities."

OCR Compliance Review 11-11-2128, 06121583, paraphrased from 11-13-5001, 10122118, 11-11-6002

Simple way to check your website

FREE website accessibility test sites

http://CynthiaSays.com http://WAVE.webaim.org



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Resource: Browser Based Accessibility Tools

Accessibility Evaluator for Firefox 1.5.7.1*

WAVE Evaluation Tool for Google Chrome

*2008 uses WCAG 1.0



Common OCR Findings

- 1. Lack of Alternative Text on All Images
- 2. Documents Not Posted in an Accessible Format
- 3. Lack of Captions on All Videos and the Inability to Operate Video Controls Using Assistive Technology
- 4. Improperly Structured Data Tables

Common OCR Findings

- 5. Improperly Formatted and Labeled Form Fields
- 6. Improper Contrast Between Background and Foreground Colors
- 7. Frames Not Titled with Text that Facilitates Frame Identification and Navigation

Rose & Smith Associates

Access and Equity Checklist

Policies Online Course Design Program and Course Monitoring

Policy Recommendations:

Institution has adopted, as policy, a set of quality standards to which all online learning courses adhere.

All the institution's online courses (including those from outside profit and non-profit vendors) are reviewed to insure they meet legal accessibility standards.

Institution has determined process, responsibility, and timeline for retrofitting accessibility or replacing courses that are not accessible.

Policy Recommendations:

Institution has a designated 504 Coordinator, Grievance Policy, and conducts annual notifications. (*Required*)

Institution has policy and activities to ensure organizational website meets accessibility requirements.

Policy Recommendations (K-12)

Institution has created and promulgated a Special Needs Online Learning Policy.

Institution has no gateway exam/test where a specific score is required to participate in online learning activities.

Website & Online Course Design:

Color selection does not impede students with color blindness.

There is no use of graphical eye-candy.

All graphics have meaningful, learning-related Alt Tags.

All content in PDFs is searchable (if a graphic, follow requirements for graphics).

Website & Online Course Design

All audio is accompanied by text transcripts.

All video includes synchronized captioning.

Course navigation is possible without the use of a mouse.

Content at all external links meets the same accessibility standards.

Courses are reviewed with access by a screen reader in mind.

Online Program and Course Monitoring (K-12)

Disaggregated enrollment data is collected for all online programs and courses.

Enrollment data is analyzed for comparison with sending population.

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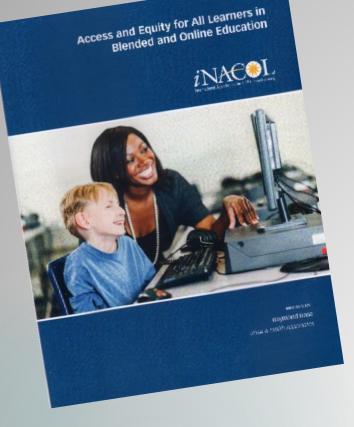
Describe at least 5 different design features that will help ensure online courses are accessible

Contact Info

Raymond Rose ray@rose-smith.com 512.791.3100

Presentation slides on this topic are available at SlideShare.net under **RaymondRose** And at my blog: **rmrose.blogspot.com**





Resources

THE FOLLOWING COMPILATION OF RESOURCES CAN BE HELPFUL WHEN DEVELOPING ACCESSIBLE ONLINE COURSES AND WEBSITES.

THIS IS NOT INTENDED TO BE A COMPREHENSIVE LIST.

Resources 1 of 18 Browser Based Tools

Accessibility Evaluator for Firefox 1.5.7.1*

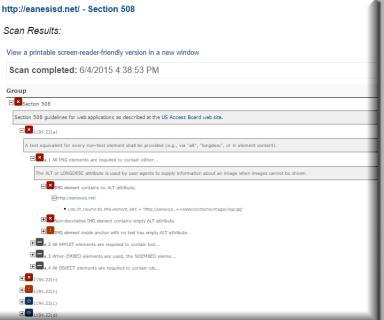
WAVE Evaluation Tool for Google Chrome

*2008 uses WCAG 1.0



Resources 2 of 18 FREE website accessibility testers http://CynthiaSays.com http://WAVE.webaim.org





Resources 3 of 18

HHS Section 508 Accessiblity checklists

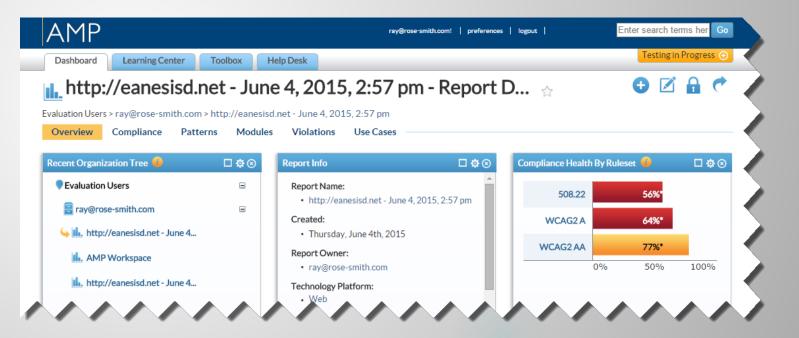
http://www.hhs.gov/web/section-508/making-files-accessible/checklist

Resources 4 of 18

Free trial

https://amp.ssbbartgroup.com/express

You can view a 10 page accessibility report



Resources 5 of 18

Access and Equity for All Learners in Blended and Online Education

http://www.inacol.org/resource/access-and-equity-forall-learners-in-blended-and-online-education/

Higher Ed Accessibility Lawsuits, Complaints, an Settlements

http://www.d.umn.edu/~lcarlson/atteam/lawsuits.htm

Resource 6 of 18

Color Blindness Simulator

http://www.seewald.at/en/2012/01/color_bl indness_correction_and_simulator

See through the eyes of your red, green or blue colorblind student.

SOLUTIO

Android only

Resources7 of 18More Color Blindness Tools

Color advice for cartography http://colorbrewer2.org/

Vischeck simulates colorblind vision. http://www.vischeck.com/

Daltonize corrects images for colorblind viewers. http://www.vischeck.com/daltonize/

Resources8 of 18More Color Blindness Tools

Colour Contrast Analyzer for Mac and Windows

https://www.paciellogroup.com/resources/contrastanalyser/

Resources 9 of 18

Cheatsheets

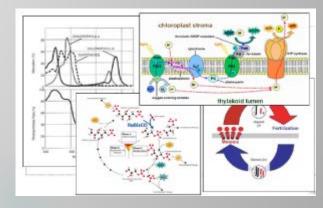
1 page accessibility resources for a variety of applications including MS Office and Adobe http://ncdae.org/resources/cheatsheets/

Resources 10 of 18

Diagram Center

Tools and Tips for creating accessible digital images"

http://diagramcenter.org/



Resources 11 of 18

FREE Video Captioning Apps NCAM.wgbh.org MAGpie CC for FLASH

How to add closed captions to YouTube https://www.youtube.com/watch?v=9K4WJs94FfY

Resources 12 of 18

Adobe and Accessibility website (PDF info) www.adobe.com/accessibility.html

Creating Accessible Tables and Data Tables http://webaim.org/techniques/tables/ http://webaim.org/techniques/tables/data

Resources 13 of 18

10 Free Screen Readers

http://usabilitygeek.com/10-free-screenreader-blind-visually-impaired-users/

Resource 14 of 18



Home of the free NVDA screen reader

NVDA http://www.nvaccess.org/

NVDA (NonVisual Desktop Access) is a free "screen reader" which enables blind and vision impaired people to use computers. It reads the text on the screen in a computerised voice. You can control what is read to you by moving the cursor to the relevant area of text with a mouse or the arrows on your keyboard.

Resources 15 of 18

Accessibility Tips for Effective Teaching and Learning

http://www.3playmedia.com/how-it-works/webinars/

How to Implement Accessible Lecture Capture

December 3, 2015 at 2pm – 3pm ET

In this webinar, Christopher Soran, the Interim eLearning Director at Tacoma Community College, along with Ari Bixhorn from Panopto and Lily Bond from 3Play Media, will discuss how you can implement accessible lecture capture at your university. Looking at Tacoma's workflow, they will walk you through an efficient, cost-effective way to manage closed captioning for lecture capture at a university level.

Quick Start to Captioning

December 10, 2015 at 2pm – 2:30pm ET

Watch this webinar to learn the basics of how to add closed captions to online video to make it fully accessible, searchable, and SEO-friendly. This webinar covers Section 508 and ADA accessibility compliance, creation of closed captions, explanation of caption formats and video player compatibility, as well as an overview of automated workflows and integration with lecture capture and video platforms.

Plus previously recorded webinars

Resource 16 of 18

Accessibility White Papers on Web Accessibility and Captioning

http://www.3playmedia.com/how-it-works/white-papers/inars/

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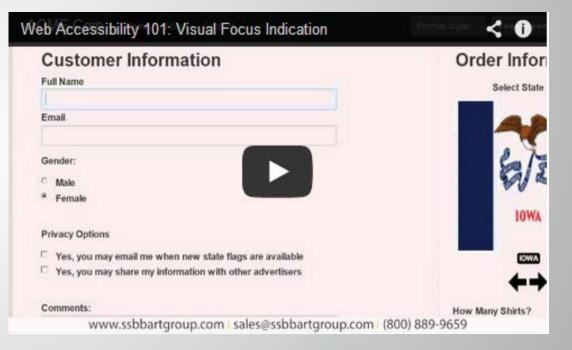
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Resource 17 of 18 SSB YouTube Video Series: Web Accessibility 101

Search SSB Bart Group on YouTube

Introductory level (short) videos demonstrating assistive technology and common accessibility challenges.



Resource 18 of 18 Raymond Rose ray@rose-smith.com 512.791.3100

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