

Creating a Culture of Online Quality: The People, Policies, and Processes that Facilitate Institutional Change for Online Course Quality Assurance

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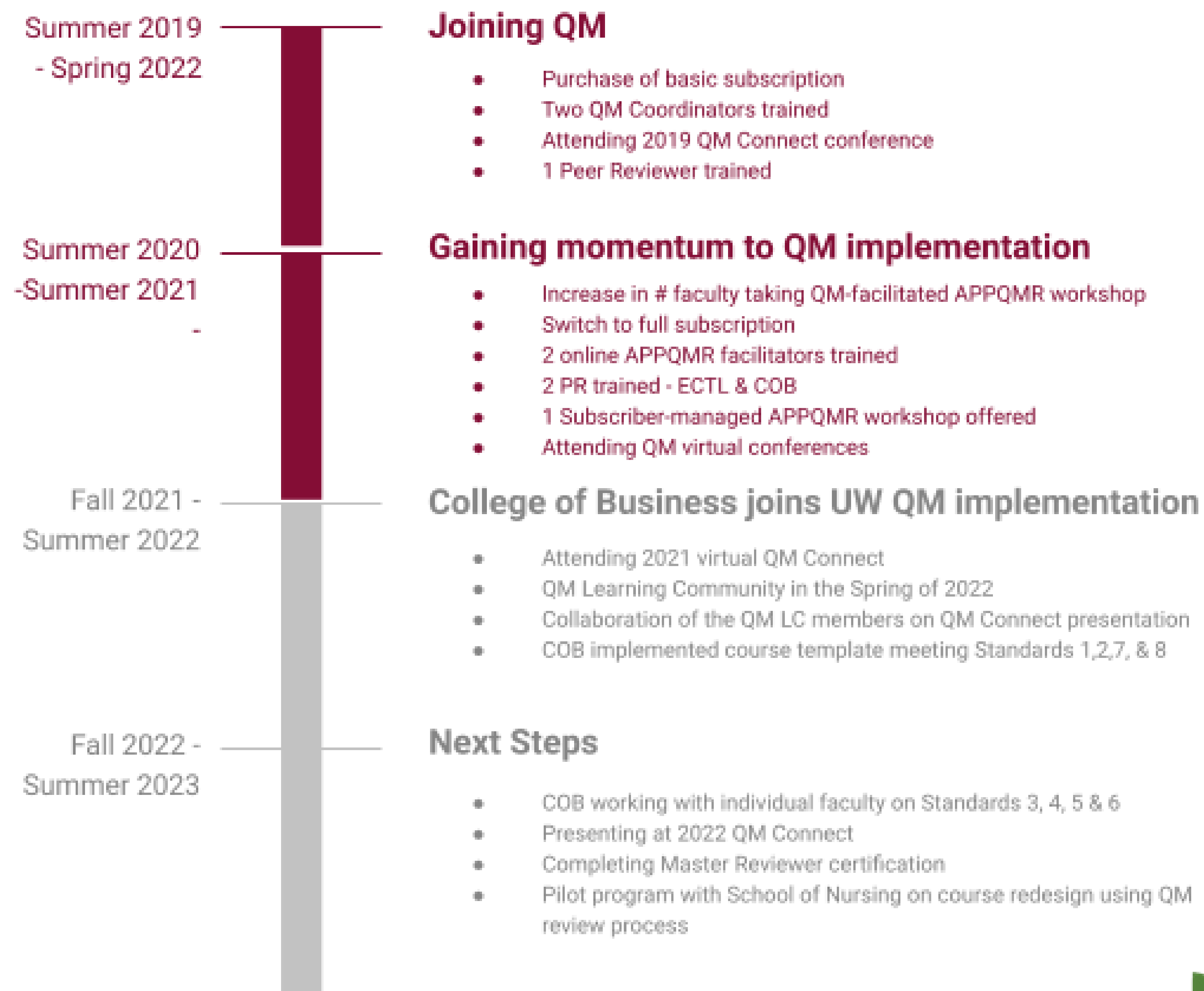
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Abstract: This project is an opportunity for our institutions to gain momentum in promoting quality assurance. We created a cross-institutional group of faculty and staff advocating for online quality assurance which provides us with a platform to exchange ideas, resources and implementation strategies. It also helps us understand the gradual nature of the QM implementation and creates a feeling of community and support on this journey. Finally, it provides us with opportunities for professional development, role completion, and collaboration on presentations and research. We are planning to continue our QM learning community for the next academic year.

Keywords: online learning, instructional design, faculty development, distance/flexible education

University of Wyoming Implementation Timeline



Laramie County Community College



SPRING 2020

- Higher Learning Commission audit - must evaluate online courses and have a plan for improvement of courses

FALL 2021

- Online Taskforce formed - 25 faculty members
- Reviewed various online assessment rubrics

SPRING 2022

- APPQMR collaboration training with University of Wyoming
- Online Taskforce recommended Quality Matters to administration
- College decided to purchase full membership
- Taskforce developed Common Course Layout to meet QM standards

SUMMER 2022

- 10 Taskforce faculty complete APPQMR course
- 1 Taskforce faculty member completed Peer Reviewer Course

FALL 2022

- Common Course Layout piloted in courses taught by Taskforce Faculty
- Faculty In-service introducing 12 standards to start the conversation
- Taskforce identifies goals and develops timeline & benchmarks for implementation

SPRING 2023

- New Position - Director of Student Learning/QM Coordinator
- Taskforce develops trainings for the 2023-2024 academic year
- Ongoing training based on student survey & faculty survey



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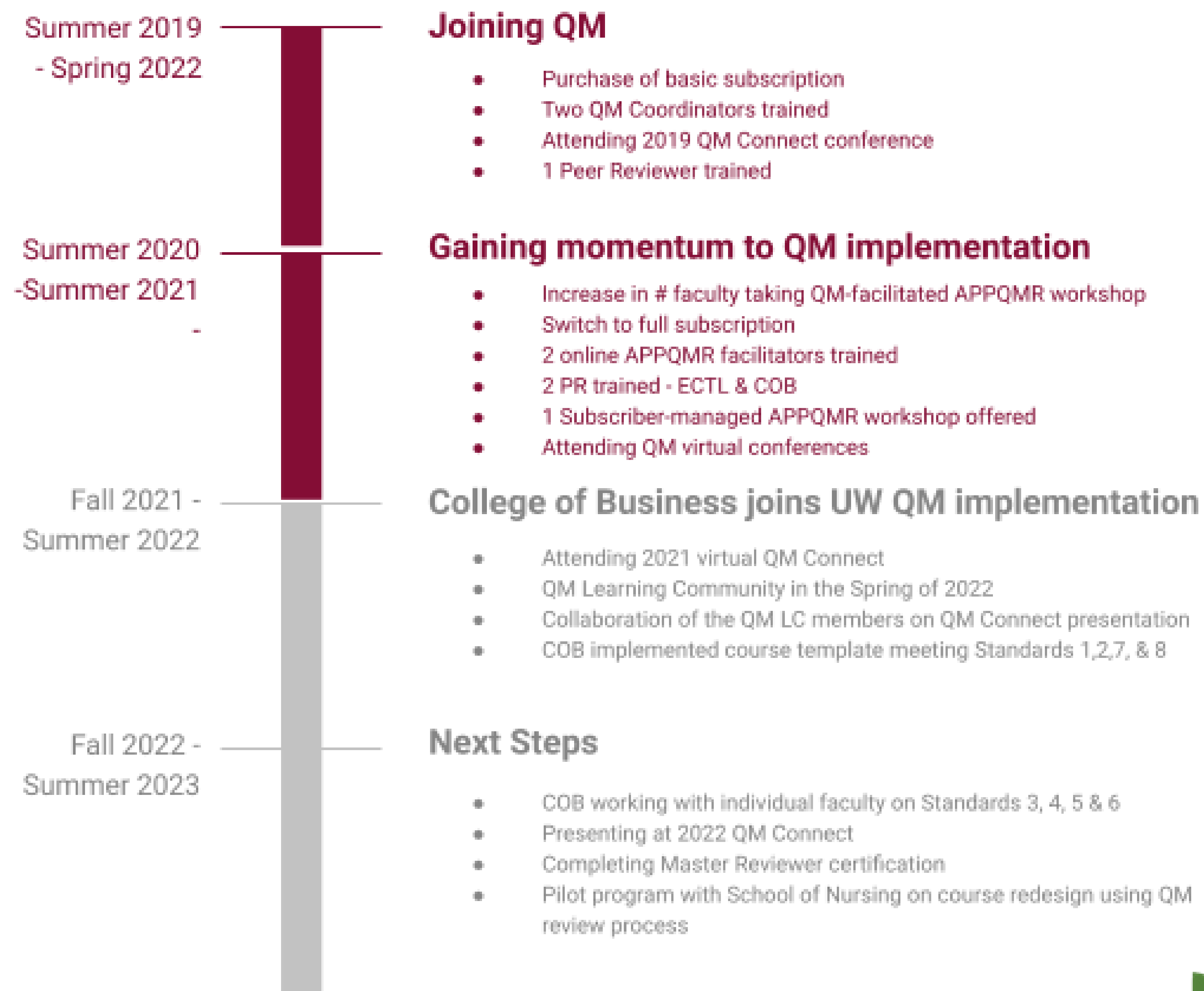
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